

GE
Measurement & Control

Parts and Repair Services

Turbine Control and Excitation Solutions



imagination at work

Reduce cost by protecting uptime and productivity.

ALLOW GE TO BE YOUR VALUE SOURCE FOR DEPENDABLE, QUALITY REPLACEMENT PARTS AND REPAIR SERVICES FOR GE TURBINE AND EXCITATION CONTROLS. OUR EXPERIENCE, PRODUCT KNOWLEDGE, ACCESS TO PRODUCT INFORMATION AND SUPPORT OF OUR FIELD AND FACTORY ENGINEERS ENABLES US TO PROVIDE PROMPT, COMPREHENSIVE PARTS AND SERVICES FOR ALL YOUR GE ENERGY TURBINE AND EXCITATION CONTROLS.

By trusting your parts and repair services to the original manufacturer, you are ensured:

- Quality OEM replacement parts
- Complete repair solutions
- Limited 18-month warranty on repair services
- Factory developed and approved testing
- Factory-trained technicians
- One of the lowest failure statistic rates in the board repair industry
- Utilization of original factory designs, manufacturing and test facilities
- Automated test equipment ensuring repeatable and reproducible product quality
- Diagnostic test equipment certified to industry standards



GLOBAL SUPPORT

Our world-class Global Customer Service and Support Center is available 24/7 for 365 days. Our extensive inventory and repair service capabilities are designed to support the extensive installed base of GE turbine control and excitation systems on a standard and emergency basis. We support your genuine replacement part needs any time or any place.

NEW REPLACEMENT PARTS FOR TURBINE CONTROLS AND EXCITATION SYSTEM PERFORMANCE

Genuine factory replacement parts for your GE turbine control and excitation systems are the best alternative for your peace of mind. These parts are designed and manufactured in the same factory as the original turbine control and excitation systems. You are assured that the replacement parts' functionality and performance is identical to your installed system.

We have an extensive database of the original turbine control and excitation systems manufactured by GE. Provide us with the shop order number, requisition or nameplate data, and our engineers will research our database to identify replacement parts—matching parts to original functionality and performance.

REMANUFACTURED

Cost Alternative to Purchasing New Parts. A cost-effective method of purchasing a remanufactured item without the need to return a defective unit. Remanufactured units are fully reconditioned, tested, repackaged and carry an 18-month limited warranty on the entire unit.

EXCHANGE

More cost effective solution than remanufactured and new parts. Quick access to replacement parts from our sizable stock of repaired parts inventory. Exchange parts are repaired and tested to the same standards as our Repair & Return parts. Return your defective, repairable board within 30 days of ordering to avoid being charged the purchase price of a new circuit board. It includes an 18-month limited warranty.

REPAIR AND RETURN

Most Cost-Effective Repair Option. Quality repair services on a full line of GE parts, including printed circuit boards, power supplies, SCR/Diode assemblies and selected core drives. It includes an 18-month limited warranty.

TEST AND CERTIFICATION

Affordable Option for Verifying Your Inventory. Ideal for customers who have circuit boards and cannot assess the boards' condition or have inventory in need of validation. No warranty available.

Part and Service Options

	Test/ Certification	Repair/ Return	Exchanged	Remanufactured	New
GE Drives and Controls					
Drives – U.S. and Canada	X	X	X	X	X
Turbine Controls	X	X	X	X	X
Machine Tools	X	X	X	X	X
Drive Services		X		X	
Control Components					X
GE Fanuc PLC		X			
GE Whedco Motion Control		X			
GE Multilin		X			
Allen-Bradley					
Drives		X			
PLC		X			





Select service options to create custom solutions that meet your needs.

CUSTOMER VALUE

Test/Certification	Repair/Return	Exchange	Remanufactured	New
Affordable option to verify inventory	Most cost-effective repair option	More cost effective solution than remanufactured and new parts	Alternative to new parts	Peace of mind assured with genuine replacement parts

INDUSTRIES SERVED

- Power Generation
- Oil & Gas
 - Upstream
 - Midstream
 - Downstream
- Steel
- Metals
- Pulp and Paper
- Process Lines
- General Industries



To learn more about new parts, please visit www.gepartsedge.com or phone 1 (800) 4GE-FAST or +1 (678) 844-7900 to contact your GE sales representative or an authorized GE distributor.

To learn more about our Remanufactured, Exchange, Repair and Test & Certification parts options, please visit www.ge-mcs.com/en/lifecycle-management.html, email ControlsConnect@ge.com, or phone 1-888-943-2272 to contact your GE sales representative or contact an authorized GE distributor.



imagination at work