



Obsolescence Notice

Product Life Cycle Support Notice

GE Measurement & Control: Flow, Gas & Moisture

Humilab Humidity Calibration System

November 2015

Our Product Life Cycle Management Program is intended to help you proactively plan the ongoing operation and maintenance of your GE Measurement & Control products by providing information on the availability of parts and support. Notices such as this are issued at life cycle milestones to inform you of changes and to provide recommendations on how to move forward.



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Status Details

This notice is to inform you that the Humilab Humidity Calibration System will transition to life cycle Phase 3 – Repairs & Spare Parts Support as of November 2015. We will continue to support customer needs via ongoing repairs and parts support as noted in the Specific Recommendations section below.

Specific Recommendations

Repairs, accessories, and parts support will continue for the Humilab for a period of time, by parts availability.



Affected Parts and Options List

The following is a list of the current phases of each item. This notice affects those listed in P3 Status.

Part/Option	Phase
Humilab Humidity Calibration System	P3

Product Support

For support information, contact our Measurement & Control technical support team via e-mail at mstechsupport@ge.com or by calling +1 800 833 9438.

You may also visit us at <https://www.gemeasurement.com/contact-us> and navigate by product and/or region to contact us.

Life Cycle Program Overview

GE Measurement & Control utilizes a life cycle management program consisting of five basic phases:

- **Phase 1: Product Release & Sustaining**
Products are released for sale with full support including ongoing enhancements, custom modifications, new spare parts, and full repair capabilities.
- **Phase 2: Last Time Buy**
Same as Phase 1 except that no new enhancements are planned. Custom modifications are still available, but discouraged. A notification of last time to buy new systems is typically issued several months¹ before transitioning to Phase 3.
- **Phase 3: Repairs & Spares Parts Support**
Product is no longer available for new installations and no new custom modifications are available. New spare parts (including those for existing custom modifications) are still available, and repair and support are provided as in Phases 1 and 2. A notification of last time to buy spare parts is typically

issued several months¹ before transitioning to Phase 4.

- **Phase 4: Service Support**

New spare parts are no longer available and support is limited to repair, exchange, or remanufacture (subject to component availability). Notice of last date to repair is typically issued several months¹ before transitioning to Phase 5.

- **Phase 5: Final Obsolescence**

The product has no or limited support². Customers are advised to migrate to an appropriate replacement product with the assistance of their GE sales professional specializing in GE Measurement & Control: Flow, Gas & Moisture products.

Notes

- ¹ While reasonable efforts are made to provide timely notices, GE cannot guarantee minimum timeframes for advance notification.
- ² Continued support availability in this Phase is subject to change without notice.

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