

# FlareCare<sup>SM</sup>

## Supporting Service Agreement

FlareCare is a comprehensive service solution designed to meet your daily operational flare flow meter needs while helping ensure regulatory compliance. This agreement provides better planning, resource scheduling and asset management. **FlareCare comes in three available options: Basic, Plus, & Premium.**

### FlareCare Basic

**Annual Verifications** – The flare gas meter verification work scope is comprised of a series of inspections and evaluations to help ensure that the meter is installed to specifications and maintains compliance to local, state and federal government regulations.

**In-Situ / Ex-Situ Work Scope** – Only offered under a FlareCare SSA, a non-invasive in-situ inspection may be performed in lieu of an ex-situ inspection every other year. The In-situ verification minimizes the operational impact and EHS/Safety support that would otherwise be required for ex-situ verifications.

**Proactive Scheduling** – GE will coordinate scheduling of flare meter verifications and provide notice of upcoming work.

**Contract Kick Off Meeting** – GE will host a meeting with Customer representatives to establish the logistics for proper execution of the FlareCare contract.



### FlareCare Plus

**FlareCare SSA Online Portal** – A customized online portal is designed to provide a centralized location to reference all contract related documentation, regulatory verification and maintenance records, online technical support and GE contact information.

**Technical Support** – GE will provide direct access to our technical support staff as well as the online knowledge library with training videos and Technical Answer Cards.

**Assigned Service Representatives** – GE will assign a Primary and Secondary Field Service Representative to service your plant – providing consistency and familiarity.

**Project Management** – GE will assign a project manager specifically to your site to field any flare related questions, expedite new orders, and coordinate scheduling for all verifications going forward.

### FlareCare Premium

**Critical Response** – GE will mobilize a Field Service Representative to the Customer's site within 72 hours of acknowledging receipt of the Critical Event request.



## Value Added Options

### Quarterly Inspections & Preventive Maintenance

**on Regulatory Meters** – Four times a year, a GE Field Service Representative will execute a thorough inspection of your flow meter system as well as perform a comprehensive inspection of the meter's operating characteristics. This insures regulatory compliance to the new NSPS Ja requirements for single channel meters.

### Annual Preventive Maintenance on Laterals & Non-Regulatory meters

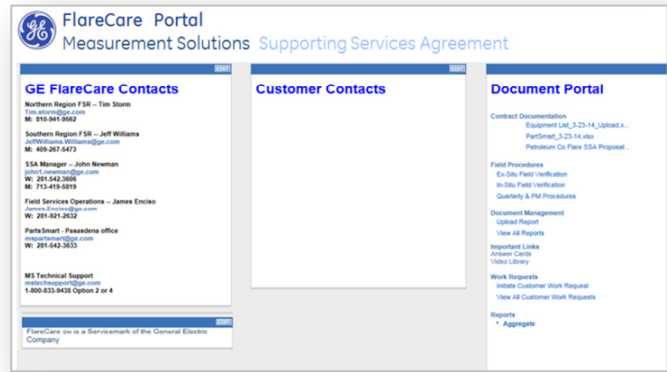
- GE Field Service Representatives will conduct annual preventive maintenance as required on lateral and non-regulatory flow meters. The work is comprised of annual field inspections and walk-downs as well as meter diagnostic reviews.

### Hands-on Training for Customer Employees

- This option will provide your team with a solid foundation of ultrasonic theory and actual troubleshooting experience. The two-day course can be held at your site or a central GE location and will provide hands-on training; instructions manuals and lab stations for up to 8 attendees.

### Benefits of a FlareCare SSA

- **Cost savings and reduced operational impact** as a result of freeing up plant safety/EHS personnel that would have been required to support Ex-situ verifications each year
- **Multi-year contract** reduces renegotiation and provides a fixed verification rate, avoiding standard annual increases
- **Proactive scheduling** for annual verifications and quarterly and preventive maintenance



## EPA Regulations

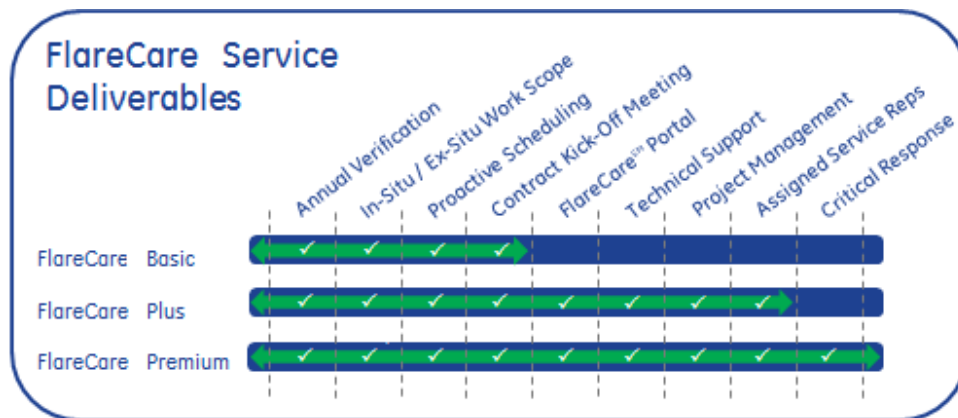
All flares must meet CFR Parts 9 and 60 Standards of Performance for Petroleum Refineries by November 2015 or face severe fines and penalties.

- 1) Owner or operator shall install, calibrate, operate and maintain each flow monitor according to the manufacturer's procedures and specifications;
- 2) At least quarterly, perform a visual inspection of all components for physical and operational integrity if the flow monitor is not equipped with a redundant flow sensor;
- 3) Recalibrate the flow monitor in accordance with the manufacturer's procedures and specifications biennially (every two years) or at the frequency specified by the mfg.

## Contact GE Today

For more information on how GE can build a FlareCare Supporting Service Agreement to meet your facilities' needs, email us at [FlareCare@ge.com](mailto:FlareCare@ge.com).

To learn more about our product solutions: <http://www.gemeasurement.com>



[www.gemeasurement.com](http://www.gemeasurement.com)

920-658A