

Lifecycle Management Fact sheet

Overview

BHGE is committed to helping you manage the lifespan of your control systems while offering a high return-on-investment, lowering the risk and expense of obsolescence. BHGE provides service and expertise that you can depend upon, including comprehensive parts support and upgrades.

Parts Support

BHGE offers a wide range of parts and repair services to keep your assets at an enhanced operating condition, including:

Offerings	Description
New	Genuine OEM-designed and manufactured parts to preserve the integrity of your assets—includes standard full BHGE warranty.
Remanufactured	Purchase fully reconditioned, tested, and repackaged parts—shipped with an 18-month warranty and no need to return a defective unit.
Exchange	Refurbished parts shipped to customer, customer then returns defective part within 30 days of receiving the exchange part. Certified with an 18-month warranty.
Repair and return	Defective parts are sent to BHGE for repair using BHGE's quality processes and standards—parts are returned certified with an 18-month warranty.
Test and certification	Affordable validation of circuit board condition —parts inspected, tested, and certified as operating within specification by national standard diagnostic test equipment.



System Support

Parts care for new and legacy GE control systems.

System	Platform
Turbine	Mark I Mark II Mark III & III+ Mark IV Mark V Mark VI Mark* VIe
BOP & DCS	Mark VI Mark* VIe
Static Starter	Direct-o-Matic Plus (DOM+) Innovation Series Control (ISC) LS2100 LS2100e
Excitation	Alterrex Generex EX2000 EX2100e

To request a quote, please contact your BHGE representative.

E-mail: controlparts@bhge.com

Phone:

North America: 1-888-943-2272, 1-540-387-8726

Latin America: +55-11-3958-0098

Europe: +33-2-72-249901

Africa/India/Middle East (UAE): +971-2-699 7119

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Control System Parts Review

The purpose of this service is to propose a list of the most critical spares that BHGE recommends be purchased and available. The Recommendation should provide assurance that once equipment is on line, down time losses will be minimized. The list includes, initial spares and items that are subject to wear after extended use.

The review includes information on the recommended spares for Turbine, Excitation and LCI control system(s). These parts were selected to provide basic protection. BHGE cannot guarantee every part that may be required has been included, nor can BHGE guarantee that items will be needed. However, the items listed are based on the judgment of BHGE and have been selected in accordance with recent experience regarding the type of equipment.

An Item of Interest Report is provided highlighting parts that should be reviewed. Listing includes parts with limited availability, superseded or going or are obsolete. Please ask the Lifecycle Management Inside Sales manager for current options.

Overview	Description
Recommended Levels	Proposed list of spares based on site needs
Controls	GE Turbine, Excitation, DCS, BOP and LCI
Lifecycle Notice	Lifecycle Notices (LCN) are issued at life cycle milestones to inform you of pending changes and provide recommendations on how to move forward.
TIL	Hardware related only
Support Options	Summary of current support options for control parts

Benefits
Detailed list of installed hardware across unit, site or fleet
Inventory analysis
Identification of long lead time parts
Allows you to optimize your spares investment and manage cost vs. risk

What is Needed

- ✓ Provide pictures of Data Nameplate from each Turbine, Exciter and Static Starter, see example below.
- ✓ Picture of control racks, applies to Mark VI, EX2100 and Static Starter only
- ✓ Customer provides a list of their spare parts inventory in a digital format. *Optional Service to Identify Gaps*
- ✓ Turbine Serial Number
- ✓ Site contact information

Example



Please send your information to a BHGE representative at controlparts@bhge.com

Phone:

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Allow for 4-6 weeks for completions